

**Matter being dealt with by**

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To: All persons receiving papers for Cabinet Member Signings

Dear Member,

Cabinet Member Signing - Wednesday, 18th May, 2011

I attach a copy of the following paper for the above-mentioned meeting which was not available at the time of collation of the agenda:

**3. CHILDREN'S CENTRES IN HARINGEY**

(Report of the Director of the Children and Young People's Service):  
Appendix 3 - Annex 11 – Consultation questionnaire results received after  
22 April.

Yours sincerely,

Richard Burbidge  
Cabinet Committees Manager

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## Annex 11: Consultation questionnaire results received after 22nd April

## 11.1 Responses from parents and carers received after 22 April 2011

Support for principles

**Q1 To what extent do you support the principles we have applied to the proposed changes? (Please select one option in each row)**

	Strongly support	Support	Neither support nor don't support	Do not support	Strongly do not support
Maintaining a full children's centre service offer in our most deprived areas	5 (83.3%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Ensuring services on offer, and how they are delivered, reflect local needs	3 (50.0%)	3 (50.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Shared management and other jobs across centres	2 (33.3%)	1 (16.7%)	1 (16.7%)	0 (0.0%)	2 (33.3%)
Flexibility - staff working across children's centres	2 (33.3%)	1 (16.7%)	1 (16.7%)	0 (0.0%)	2 (33.3%)
Closing centres if the financial appraisals of options suggest that we are unable to maintain high quality, effective services across all centres	0 (0.0%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	5 (83.3%)

Use of Children's Centre services

**Q2 Which children's centre do you usually use? (Please select one option)**

0 (0.0%)	Bounds Green Children's Centre	0 (0.0%)	Rowland Hill Children's Centre
1 (16.7%)	Broadwater Farm Children's Centre	0 (0.0%)	Rokesly Children's Centre
1 (16.7%)	Bruce Grove Children's Centre Link Site	1 (16.7%)	South Grove Children's Centre
0 (0.0%)	Campsbourne Children's Centre	0 (0.0%)	Stonecroft Children's Centre
0 (0.0%)	Downhills Children's Centre Link Site	1 (16.7%)	Stroud Green Children's Centre
0 (0.0%)	Earlsmead Children's Centre	0 (0.0%)	The Ladder Children's Centre
0 (0.0%)	Highgate Children's Centre	0 (0.0%)	Tower Gardens Link site
0 (0.0%)	Noel Park Children's Centre	0 (0.0%)	Triangle Children, Young People and Community Centre
0 (0.0%)	North Bank Children's Centre	0 (0.0%)	Welbourne Children's Centre
0 (0.0%)	Park Lane Children's Centre	1 (16.7%)	Woodlands Park Children's Centre
1 (16.7%)	Pembury House Children's Centre	0 (0.0%)	Woodside Children's Centre

**Q3 How often do you visit this children's centre? (Please select one option)**

2 (33.3%)	1-2 times per week	0 (0.0%)	Less than once per month
3 (50.0%)	3-4 times per week	0 (0.0%)	Once per month
1 (16.7%)	2-4 times per month		

**Q4 Do you use any other children's centres in Haringey? (Please select all that apply)**

0 (0.0%)	Bounds Green Children's Centre	0 (0.0%)	Rowland Hill Children's Centre
3 (50.0%)	Broadwater Farm Children's Centre	0 (0.0%)	Rokesly Children's Centre
1 (16.7%)	Bruce Grove Children's Centre Link Site	0 (0.0%)	South Grove Children's Centre
0 (0.0%)	Campsbourne Children's Centre	0 (0.0%)	Stonecroft Children's Centre
0 (0.0%)	Downhills Children's Centre Link Site	0 (0.0%)	Stroud Green Children's Centre
0 (0.0%)	Earlsmead Children's Centre	0 (0.0%)	The Ladder Children's Centre
0 (0.0%)	Highgate Children's Centre	0 (0.0%)	Tower Gardens Link site
0 (0.0%)	Noel Park Children's Centre	0 (0.0%)	Triangle Children, Young People and Community Centre
0 (0.0%)	North Bank Children's Centre	0 (0.0%)	Welbourne Children's Centre
0 (0.0%)	Park Lane Children's Centre	0 (0.0%)	Woodlands Park Children's Centre
0 (0.0%)	Pembury House Children's Centre	0 (0.0%)	Woodside Children's Centre

**Q5 Which children's centre services do you use? (Please select all that apply)**

3 (50.0%)	Childcare	0 (0.0%)	Jobcentre Plus
3 (50.0%)	Stay and play sessions	0 (0.0%)	Benefits or other advice
0 (0.0%)	Speech and language support	1 (16.7%)	Ante natal support
1 (16.7%)	Parenting support e.g. parenting programmes	2 (33.3%)	Breastfeeding support
0 (0.0%)	One-to-one family support	1 (16.7%)	Health and nutrition advice
0 (0.0%)	Adult education/training	4 (66.7%)	Information services

**Q6 How important are the following children's centre services to you? (Please select all that apply)**

	Very Important	Important	Neither important nor unimportant	Unimportant	Very unimportant
Childcare	5 (83.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Stay and play sessions	4 (66.7%)	2 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Speech and language support	2 (33.3%)	0 (0.0%)	2 (33.3%)	0 (0.0%)	1 (16.7%)
Parenting support e.g. parenting programmes	1 (16.7%)	2 (33.3%)	1 (16.7%)	0 (0.0%)	1 (16.7%)
One-to-one family support	1 (16.7%)	2 (33.3%)	0 (0.0%)	0 (0.0%)	1 (16.7%)
Adult education/training	0 (0.0%)	1 (16.7%)	1 (16.7%)	1 (16.7%)	0 (0.0%)
Jobcentre Plus	0 (0.0%)	1 (16.7%)	2 (33.3%)	0 (0.0%)	1 (16.7%)
Benefits or other advice	0 (0.0%)	1 (16.7%)	2 (33.3%)	1 (16.7%)	0 (0.0%)
Antenatal support	2 (33.3%)	1 (16.7%)	1 (16.7%)	0 (0.0%)	0 (0.0%)
Breastfeeding support	2 (33.3%)	1 (16.7%)	2 (33.3%)	0 (0.0%)	0 (0.0%)
Health and nutrition advice	0 (0.0%)	3 (50.0%)	2 (33.3%)	0 (0.0%)	0 (0.0%)
Information services	2 (33.3%)	3 (50.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)

**Service Offer**

**Q7 To what extent do you agree with the proposal to offer a full service in some centres and a standard offer in others? (Please select one option)**

2 (33.3%)	Strongly agree
3 (50.0%)	Agree
0 (0.0%)	Neither agree nor disagree
0 (0.0%)	Disagree
1 (16.7%)	Strongly disagree

**Q8 To what extent do you agree that children's centre services should be targeted to the most vulnerable? (Please select one option)**

3 (50.0%)	Strongly agree
2 (33.3%)	Agree
0 (0.0%)	Neither agree nor disagree
0 (0.0%)	Disagree
0 (0.0%)	Strongly disagree

**Proposed models for children's centres**

**Q10 To what extent do you agree or disagree with the overall proposal shown in the consultation paper (Please select one option)**

0 (0.0%)	Strongly agree
2 (33.3%)	Agree
1 (16.7%)	Neither agree nor disagree
1 (16.7%)	Disagree
2 (33.3%)	Strongly disagree

**Q11 Detailed financial modelling might suggest the closure of some children's centres to ensure services for the most vulnerable are maintained. To what extent would you support this approach?**

(Please select one option)

- 0 (0.0%) Strongly support
- 1 (16.7%) Support
- 1 (16.7%) Neither support nor don't support
- 1 (16.7%) Do not support
- 2 (33.3%) Strongly do no support

**Q13 Will the proposed changes to Haringey's children's centres change how frequently you use your usual centre?** (Please select one option)

- 1 (16.7%) Yes, I will use it less frequently
- 0 (0.0%) Yes, I will use it more frequently
- 2 (33.3%) It will make no difference
- 2 (33.3%) Don't know

### Funding

**Q14 Given the reduction in the budget available for children's centres, please indicate to what extent you agree or disagree with the following statements.** (Please select one option in each row)

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
Some funding should be allocated to all centres in each cluster. This will mean reduced levels of services are offered across all children's centres	0 (0.0%)	2 (33.3%)	2 (33.3%)	2 (33.3%)	0 (0.0%)
Funding should be allocated to the lead centres only who will manage the delivery of services across the cluster. This will mean no direct funding will be given to associated centres	1 (16.7%)	1 (16.7%)	0 (0.0%)	3 (50.0%)	1 (16.7%)
Funding should be allocated to centres in areas of greatest need only. This will mean that some centres may close.	0 (0.0%)	1 (16.7%)	1 (16.7%)	1 (16.7%)	3 (50.0%)
Funding should be withdrawn from centres in more affluent areas and other options for keeping these centres open should be explored	1 (16.7%)	2 (33.3%)	0 (0.0%)	2 (33.3%)	1 (16.7%)

### Free-text responses

**If we were not able to keep all of the standard offer in your local centres, what types of services, if any, would you be prepared to pay for? Q9**

The most important thing is to stay OPEN for everyone in the borough. I would be prepared to pay if it meant I could still access the service. its value has been incalculable to me in terms of social, moral and information support - a fantastic service for all children and parents. PLEASE KEEP THEM ALL OPEN WHATEVER.

**We are interested in your views. Please tell us if you have other ideas for a children's centre model for the borough. Q12**

Maintaining staff at specific centres is preferable, better to offer full service at as many as possible, and provide certain provision - advice and health to professionals who work at all centres in rotation liaising with permanent centre staff

Without access to these services, whoever you are whatever your income the social isolation of new parenthood can become unbearable. All parents need access to weekly support, sometimes daily with a new baby. If we have to pay, so be it but it must be means tested it prevents huge parenting problems for so many parents. They are vital services for Haringey.

I am sure management of the borough and Haringey Council can provide adequate alternatives

**If you have any comments on these charges, please use the box below to tell us your views Q15.**

This should be means related, as it could impact on siblings

These changes must be means tested! £900 per month on childcare will prevent all but those on high incomes from returning to work. After all progress with under 5s childcare this would be a highly retrograde step.
Changes to childcare will make me to terminate my full time employment
This prices are unsustainable and will force single parents to reduce their working hours and claim more benefits and it will prevent single parent families to attempt to find work, thus robbing the children of a formidable and excellent experience (social and emotional)
Is this fee increase compatible with the reduction. Is the childcare element of the working tax credits? as this is also being cut.
<b>Do you have any other comments about these proposed changes? Q16</b>
The Council should look at reducing other areas of expenditure, and focus on essentials such as child centres. Haringey could have less traffic wardens, road sweepers and high paid 'career' executives. moving professionals around reduces their effectiveness and may dilute the 'community' feeling in the centres. Children don't want inconsistent carers, they want to be in a stable setting.
Some parents would be willing and able to pay to access children's centre services. The key - again - is to keep them all open. We all need them, richer and poorer. If I had not had support as a new mother, I could easily have required more intensive support later on. Social isolation is a major issue for all new parents. Sure start and later children's centres have been a beacon of progress in this area. To withdraw these services could have very bad consequences for individual parents and children - and for the community. Haringey, post Baby P should be a beacon of family support for vulnerable children and parents.
The timescale for the consultation and to start implementing the changes feel rushed and pushy. I'm doubting if this "consultation" will have any bearing on the final decision. Even the consultation process feels "false" because the 22nd is a bank holiday it's the school holiday (many parents will be away and might miss the deadline) and most children centres close around 15/04/11

**Q17 Which, if any, of the following most closely matches your role? (Please select one option)**

- |                       |                         |
|-----------------------|-------------------------|
| 3 (50.0%) Parent      | 0 (0.0%) Legal guardian |
| 3 (50.0%) Lone parent | 0 (0.0%) Other          |
| 0 (0.0%) Carer        |                         |

If, other please tell us 1 (16.7%)

**Q18 What is your household income (Please select one option)**

- 1 (16.7%) £0 - £10,000
- 3 (50.0%) £10,000 - £25,000
- 1 (16.7%) £25,000 - £40,000
- 0 (0.0%) £40,000 - £55,000
- 0 (0.0%) £55,000+

**Q19 Please tell us the first part of your postcode (For example, N22 or N6)**

6 (100.0%)

## Demographics

### Age

**Q20 What is your age group?**

- |                   |                |
|-------------------|----------------|
| 0 (0.0%) Under 19 | 0 (0.0%) 60-64 |
| 0 (0.0%) 20-24    | 0 (0.0%) 65-74 |
| 0 (0.0%) 25-29    | 0 (0.0%) 75-84 |
| 5 (83.3%) 30-44   | 0 (0.0%) 85-89 |
| 1 (16.7%) 45-59   | 0 (0.0%) 90+   |

### Disability

**Q21 Do you consider yourself to be a disabled person?**

- 0 (0.0%) Yes
- 5 (83.3%) No

**Ethnic Group**

**Q22 White**

3 (50.0%)	British	0 (0.0%)	Irish Traveller
0 (0.0%)	Greek Cypriot	0 (0.0%)	Turkish/Cypriot
0 (0.0%)	Turkish	0 (0.0%)	Kurdish
0 (0.0%)	Gypsy	0 (0.0%)	Other
1 (16.7%)	Irish		

Other, please write in the box 1 (16.7%)

**Mixed**

0 (0.0%)	White and Black Caribbean		
0 (0.0%)	White and Asian		
1 (16.7%)	White and Black African		
0 (0.0%)	Other		
	Other, please write in the box	0 (0.0%)	

**Asian or Asian British**

0 (0.0%)	Indian		
0 (0.0%)	Bangladeshi		
0 (0.0%)	Pakistani		
0 (0.0%)	East African Asian		
0 (0.0%)	Other		
	Other, please write in the box	0 (0.0%)	

**Black or Black British**

1 (16.7%) African  
 0 (0.0%) Caribbean  
 0 (0.0%) Other  
 Other, please write in the box 0 (0.0%)

**Other ethnic group (Please write in the box)**

0 (0.0%) Other  
 Please write in the box 0 (0.0%)

**Chinese**

0 (0.0%) Chinese  
 0 (0.0%) Other  
 Other, please write in the box 0 (0.0%)

**Gender**

**Q24 Are you?**

1 (16.7%) Man  
 5 (83.3%) Woman

**Gender identity**

**Q25 Does your gender differ from your birth sex?**

0 (0.0%) Yes  
 4 (66.7%) No

**Religion**

**Q26 Do you have a religion or belief that you would like to mention?**

1 (16.7%) No religion	0 (0.0%) Muslim
2 (33.3%) Christian	0 (0.0%) Sikh
0 (0.0%) Buddhist	0 (0.0%) Rastafarian
0 (0.0%) Hindu	0 (0.0%) Other
1 (16.7%) Jewish	

Please write in 1 (16.7%)

**Sexual orientation**

**Q27 How would you describe your sexual orientation?**

3 (50.0%) Heterosexual	0 (0.0%) Gay
0 (0.0%) Bisexual	0 (0.0%) Lesbian

## 11.2 Responses from staff and governors received after 22 April 2011

**Q1 To what extent do you support the principles we have applied to the proposed changes? (Please select one option on each row)**

	Strongly support	Support	Neither support nor don't support	Do not support	Strongly do not support
Maintaining a full children's centre service offer in our most deprived areas	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Ensuring services on offer, and how they are delivered, reflect local needs	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Shared management and other jobs across centres	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)
Flexibility - staff working across children's centres	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Closing centres if the financial appraisals of options suggest that we are unable to maintain high quality, effective services across all centres	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)

**Q2 Do you have a children's centre on site or are you linked to a children's centre? (Please select one option)**

1 (100.0%)	On site
0 (0.0%)	Linked
0 (0.0%)	None

### Proposed models for children's centres

**Q4 To what extent do you agree with our proposal to introduce shared management and administration across our children's centres in order to reduce costs? (Please select one option)**

0 (0.0%)	Strongly agree
0 (0.0%)	Agree
0 (0.0%)	Neither agree nor disagree
1 (100.0%)	Disagree
0 (0.0%)	Strongly disagree

**Q5 Do the proposals provide sufficient capacity to reach children in our most disadvantaged communities? (Please select one option)**

0 (0.0%)	Yes
1 (100.0%)	No

**Q6 To what extent do you agree that children's centre services should be targeted to the most vulnerable? (Please select one option)**

1 (100.0%)	Strongly agree
0 (0.0%)	Agree
0 (0.0%)	Neither agree nor disagree
0 (0.0%)	Disagree
0 (0.0%)	Strongly disagree

**Q7 Detailed financial modelling might suggest the closure of some children's centres to ensure services for the most vulnerable were maintained. To what extent would you support this approach? (Please select one option)**

1 (100.0%)	Strongly support
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- 0 (0.0%) Support
- 0 (0.0%) Neither support nor don't support
- 0 (0.0%) Do not support
- 0 (0.0%) Strongly do not support

**Q8 To what extent do you agree or disagree with the overall proposal shown in the consultation paper?** (Please select one option)

- 0 (0.0%) Strongly agree
- 0 (0.0%) Agree
- 0 (0.0%) Neither agree nor disagree
- 0 (0.0%) Disagree
- 1 (100.0%) Strongly disagree

## Funding

**Q10 Given the reduction in the budget available for children's centres, please indicate to what extent you agree or disagree with the following statements.** (Please select one option on each row)

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
Some funding should be allocated to all centres in each cluster. This will mean reduced levels of services are offered across all children's centres	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)
Funding should be allocated to the lead centres only who will manage the delivery of services across the cluster. This will mean no direct funding will be given to associated centres	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
Funding should be allocated to centres in areas of greatest need only. This will mean that some centres may close.	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Funding should be withdrawn from centres in more affluent areas and other options for keeping these centres open should be explored	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)

## Staffing

**Q11 Is the proposed model for core staffing correct?** (Please select one option)

- 0 (0.0%) Yes
- 1 (100.0%) No

**Q13 Are there any other compositions of the core staff team that should be considered?**

1 (100.0%)

**Q14 Which posts do you consider to be essential for a children's centre to operate effectively?** (Please select all that apply)

- |                                  |                                |
|----------------------------------|--------------------------------|
| 1 (100.0%) Centre manager        | 1 (100.0%) Midwife             |
| 1 (100.0%) Outreach worker       | 1 (100.0%) Administrator       |
| 1 (100.0%) Family support worker | 1 (100.0%) Site manager        |
| 1 (100.0%) Social worker         | 1 (100.0%) Health visitor      |
| 1 (100.0%) Receptionist          | 1 (100.0%) Information officer |
| 1 (100.0%) Teacher               | 0 (0.0%) Other                 |
| 1 (100.0%) Finance officer       |                                |

Other, please tell us 0 (0.0%)

**Service Offer**

**Q15 To what extent do you agree with the proposal to offer a full service in some centres and a standard offer in others? (Please select one option)**

- 0 (0.0%) Strongly agree
- 1 (100.0%) Agree
- 0 (0.0%) Neither agree nor disagree
- 0 (0.0%) Disagree
- 0 (0.0%) Strongly disagree

**Q20 Which, if any, of the following most closely matches your role?**

- 0 (0.0%) School staff member (non-teaching)      0 (0.0%) Teacher
- 0 (0.0%) Head teacher      1 (100.0%) School Governor
- 0 (0.0%) Deputy Head teacher      0 (0.0%) Other
- 0 (0.0%) Senior management team member

If, other please tell us      1 (100.0%)

**Age**

**Q22 What is your age group?**

- 0 (0.0%) Under 19      0 (0.0%) 60-64
- 0 (0.0%) 20-24      0 (0.0%) 65-74
- 0 (0.0%) 25-29      0 (0.0%) 75-84
- 1 (100.0%) 30-44      0 (0.0%) 85-89
- 0 (0.0%) 45-59      0 (0.0%) 90+

**Disability**

**Q23 Do you consider yourself to be a disabled person?**

- 0 (0.0%) Yes
- 1 (100.0%) No

**Ethnic Group**

**Q24 White**

- 0 (0.0%) British      0 (0.0%) Irish Traveller
- 0 (0.0%) Greek Cypriot      0 (0.0%) Turkish/Cypriot
- 0 (0.0%) Turkish      0 (0.0%) Kurdish
- 0 (0.0%) Gypsy      0 (0.0%) Other
- 0 (0.0%) Irish

Other, please write in the box      0 (0.0%)

**Asian or Asian British**

- 1 (100.0%) Indian
- 0 (0.0%) Bangladeshi
- 0 (0.0%) Pakistani
- 0 (0.0%) East African Asian
- 0 (0.0%) Other

**Mixed**

- 0 (0.0%) White and Black Caribbean
- 0 (0.0%) White and Asian
- 0 (0.0%) White and Black African
- 0 (0.0%) Other
- Other, please write in the box      0 (0.0%)

Other, please write in the box      0 (0.0%)

**Black or Black British**

0 (0.0%) African

0 (0.0%) Caribbean

0 (0.0%) Other

Other, please write in the  
box

0 (0.0%)

**Chinese or other ethnic group**

0 (0.0%) Chinese

0 (0.0%) Other

Other, please write in the  
box

0 (0.0%)

**Other ethnic group (Please write in the box)**

0 (0.0%) Other  
 Please write in the box 0 (0.0%)

**Gender**

**Q25 Are you?**  
 0 (0.0%) Man 1 (100.0%) Woman

**Gender identity**

**Q26 Does your gender differ from your birth sex?**  
 0 (0.0%) Yes 1 (100.0%) No

**Religion**

**Q27 Do you have a religion or belief that you would like to mention?**

0 (0.0%) No religion	0 (0.0%) Muslim	0 (0.0%) Hindu	1 (100.0%) Other
0 (0.0%) Christian	0 (0.0%) Sikh	0 (0.0%) Jewish	
0 (0.0%) Buddhist	0 (0.0%) Rastafarian	Please write in the box	1 (100.0%)

**Sexual orientation**

**Q29 How would you describe your sexual orientation**

0 (0.0%) Heterosexual
0 (0.0%) Bisexual
0 (0.0%) Gay
1 (100.0%) Lesbian

Free-text responses

What do you think about the proposed clustering of children's into lead and associate centres? (Q3)

I would like to link with BWFCC with Bruce Grove CC link site. I would change the proposals to Pembury House to link with Park Lane CC Rowland Hill CC to link with Noel Park (incl. Woodside/Bounds Green)

We are interested in your views. Please tell us if you have other ideas for a children's centre model (Q9)

As BWFCC is an integral and first phase of the new inclusive learning campus, it is essential to keep it. Things like the health/family support and the SEN access leaving a natural pathway to the Brook Special School mean it will be a truly inclusive campus from 1 - 11. I would want to see increased links with Bruce Grove Primary School, and to continue links with the SW cluster. Our SEN provision/early years/health services and childcare are vital to the community.

If no, which roles do you think should be included in the core staff team (Q12)

It wouldn't work in our centre and am sure others are the same. We all have individual needs as local service providers

Are there any other compositions of the core staff team that should be included in the core staff team (Q12)

Our centre needs to have a link with the BWF primary school, Bruce Grove primary and the Brook School and the SW cluster of CCs

What services, if any, do you think should be charged for? (Q16)

As we do now, childcare although as a parent working full time I would find the £50 jump per week too hard to manage

What should the governance arrangements be in a cluster model (Q17)

Set up and advisory group and ensure all clusters have a governor represented/governor body

How should the established relationships with professional partners and commissioned services be maintained (Q18)

As above - we are specialized and need to keep up the very important relationships we have built up over the past 6 years

Do you have any other comments about the proposed changes? (Q19)

I am appalled at this consultation process, how hard it is to understand how hard the access to documents has been, how staff have been notified

### 11.3 Responses from Children's Centres staff received after 22 April 2011

- Q1 To what extent do you support the principles we have applied to the proposed changes? (Please select one option on each row)**
- |   | Strongly support | Support   | Neither support nor don't support | Do not Support | Strongly do not support |
|---|------------------|-----------|-----------------------------------|----------------|-------------------------|
| Maintaining a full children's centre service offer in our most deprived areas   | 2 (50.0%)        | 1 (25.0%) | 0 (0.0%)                          | 0 (0.0%)       | 0 (0.0%)                |
| Ensuring services on offer, and how they are delivered, reflect local needs   | 2 (50.0%)        | 1 (25.0%) | 0 (0.0%)                          | 0 (0.0%)       | 0 (0.0%)                |
| Shared management and other jobs across centres   | 0 (0.0%)         | 0 (0.0%)  | 1 (25.0%)                         | 1 (25.0%)      | 1 (25.0%)               |
| Flexibility - staff working across children's centres   | 0 (0.0%)         | 1 (25.0%) | 1 (25.0%)                         | 1 (25.0%)      | 0 (0.0%)                |
| Closing centres if the financial appraisals of options suggest that we are unable to maintain high quality, effective services across all centres | 0 (0.0%)         | 0 (0.0%)  | 0 (0.0%)                          | 3 (75.0%)      | 0 (0.0%)                |
- Q2 Do you have a children's centre on site or are you linked to a children's centre? (Please select one option)**
- 3 (75.0%) On site
  - 0 (0.0%) Linked
  - 0 (0.0%) None

### Proposed models for children's centres

- Q3 What do you think about the proposed clustering of children's centres into lead and associate centres?**
- 2 (50.0%)
- Q4 To what extent do you agree with our proposal to introduce shared management and administration across our children's centres in order to reduce costs? (Please select one option)**
- 0 (0.0%) Strongly agree
  - 0 (0.0%) Agree
  - 2 (50.0%) Neither agree nor disagree
  - 0 (0.0%) Disagree
  - 2 (50.0%) Strongly disagree
- Q5 Do the proposals provide sufficient capacity to reach children in our most disadvantaged communities? (Please select one option)**
- 2 (50.0%) Yes
  - 1 (25.0%) No
- Q6 To what extent do you agree that children's centre services should be targeted to the most vulnerable? (Please select one option)**
- 1 (25.0%) Strongly agree
  - 2 (50.0%) Agree
  - 0 (0.0%) Neither agree not disagree

- 1 (25.0%) Disagree
- 0 (0.0%) Strongly disagree

**Q7 Detailed financial modelling might suggest the closure of some children’s centres to ensure services for the most vulnerable were maintained. To what extent would you support this approach? (Please select one option)**

- 1 (25.0%) Strongly support
- 0 (0.0%) Support
- 0 (0.0%) Neither support nor don't support
- 1 (25.0%) Do not support
- 1 (25.0%) Strongly do not support

**Q8 To what extent do you agree or disagree with the overall proposal shown in the consultation paper? (Please select one option)**

- 0 (0.0%) Strongly agree
- 0 (0.0%) Agree
- 2 (50.0%) Neither agree nor disagree
- 1 (25.0%) Disagree
- 0 (0.0%) Strongly disagree

**Q9 We are interested in your views. Please tell us if you have other ideas for a children's centre model for the borough.**

3 (75.0%)

### Funding

**Q10 Given the reduction in the budget available for children's centres, please indicate to what extent you agree or disagree with the following statements. (Please select one option on each row)**

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
Some funding should be allocated to all centres in each cluster. This will mean reduced levels of services are offered across all children’s centres	2 (50.0%)	1 (25.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Funding should be allocated to the lead centres only who will manage the delivery of services across the cluster. This will mean no direct funding will be given to associated centres	0 (0.0%)	0 (0.0%)	1 (25.0%)	0 (0.0%)	2 (50.0%)
Funding should be allocated to centres in areas of greatest need only. This will mean that some centres may close	0 (0.0%)	0 (0.0%)	1 (25.0%)	1 (25.0%)	1 (25.0%)
Funding should be withdrawn from centres in more affluent areas and other options for keeping these centres open should be explored	0 (0.0%)	1 (25.0%)	0 (0.0%)	1 (25.0%)	1 (25.0%)

### Staffing

**Q11 Is the proposed model for core staffing correct? (Please select one option)**

- 0 (0.0%) Yes
- 4 (100.0%) No

**Q14 Which job roles do you consider to be essential for effective multi-agency/partnership service delivery from children's centres? (Please select tick all that apply )**

- 4 (100.0%) Centre manager
- 4 (100.0%) Health visitor

3 (75.0%) Outreach worker	3 (75.0%) Midwife
4 (100.0%) Family support worker	4 (100.0%) Speech and language therapist
3 (75.0%) Social worker	1 (25.0%) Dietician
2 (50.0%) Advice worker	3 (75.0%) Psychologist
1 (25.0%) Teacher	1 (25.0%) Other

Other, please specify 1 (25.0%)

**Service Offer**

**Q15 To what extent do you agree with the proposal to offer a full service in some centres and a standard offer in others? (Please select one option)**

0 (0.0%) Strongly agree
1 (25.0%) Agree
3 (75.0%) Neither agree nor disagree
0 (0.0%) Disagree
0 (0.0%) Strongly disagree

**Q16 Which of the following services do you consider to be essential in supporting improved outcomes from children? (Please select all that apply)**

4 (100.0%) Childcare	2 (50.0%) Family learning
3 (75.0%) Stay and play sessions	1 (25.0%) Support for employment
4 (100.0%) Speech and language support	3 (75.0%) Antenatal support
4 (100.0%) Parenting programmes	3 (75.0%) Post natal support/new parents groups
3 (75.0%) One-to-one family support	3 (75.0%) Early education for 2 year olds (2 year old programme)
1 (25.0%) Adult education/training	1 (25.0%) Other

If other, please tell us 1 (25.0%)

**Q20 Which, if any, of the following most closely matches your role? (Please select one option)**

0 (0.0%) Head of centre	0 (0.0%) Site manager
0 (0.0%) Deputy head of centre	0 (0.0%) Administrator
0 (0.0%) Centre manager	0 (0.0%) Receptionist
0 (0.0%) Family support worker	0 (0.0%) Information officer
1 (25.0%) Outreach worker	0 (0.0%) Finance officer
1 (25.0%) Nursery officer	0 (0.0%) Early years worker (groups)
0 (0.0%) Nursery manager	1 (25.0%) Other
1 (25.0%) Centre Assistant	

If, other please tell us 1 (25.0%)

**Q21 Please tell us the first part of your postcode (Example for your place of work, N22 or N6)**

2 (50.0%)

**Age**

**Q22 What is your age group?**

0 (0.0%) Under 19	0 (0.0%) 60-64
0 (0.0%) 20-24	0 (0.0%) 65-74
1 (25.0%) 25-29	0 (0.0%) 75-84
1 (25.0%) 30-44	0 (0.0%) 85-89
1 (25.0%) 45-59	0 (0.0%) 90+

**Disability**

**Q23 Do you consider yourself to be a disabled person?**

0 (0.0%) Yes
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4 (100.0%) No

### Ethnic Group

#### Q24 White

2 (50.0%)	British	0 (0.0%)	Irish Traveller
0 (0.0%)	Greek Cypriot	0 (0.0%)	Turkish/Cypriot
0 (0.0%)	Turkish	0 (0.0%)	Kurdish
0 (0.0%)	Gypsy	0 (0.0%)	Other
0 (0.0%)	Irish		

Other, please write in the box 0 (0.0%)

**Other ethnic group (Please write in the box)**  
0 (0.0%) Other

**Mixed**

0 (0.0%) White and Black Caribbean  
 0 (0.0%) White and Asian  
 0 (0.0%) White and Black African  
 0 (0.0%) Other  
 Other, please write in the box 0 (0.0%)

**Asian or Asian British**

0 (0.0%) Indian  
 0 (0.0%) Bangladeshi  
 0 (0.0%) Pakistani  
 0 (0.0%) East African Asian  
 0 (0.0%) Other  
 Other, please write in the box 0 (0.0%)

**Black or Black British**

0 (0.0%) African  
 1 (25.0%) Caribbean  
 0 (0.0%) Other  
 Other, please write in the box 0 (0.0%)

**Chinese**

0 (0.0%) Chinese  
 0 (0.0%) Other  
 Other, please write in the box 0 (0.0%)

**Gender**

**Q25 Are you?**

0 (0.0%) Man  
 4 (100.0%) Woman

**Gender Identity**

**Q26 Does your gender differ from your birth sex?**

0 (0.0%) Yes  
 3 (75.0%) No

**Religion**

**Q27 Do you have a religion or belief that you would like to mention?**

1 (25.0%) No religion 0 (0.0%) Muslim  
 2 (50.0%) Christian 0 (0.0%) Sikh  
 0 (0.0%) Buddhist 0 (0.0%) Rastafarian

0 (0.0%) Hindu 0 (0.0%) Other  
 0 (0.0%) Jewish  
 Please write in the box 0 (0.0%)

**Sexual orientation**

**Q28 How would you describe your sexual orientation?**

3 Heterosexual  
 (75.0%)

0 (0.0%) Bisexual  
0 (0.0%) Gay  
0 (0.0%) Lesbian

**Free-text responses**

<b>What do you think about the proposed clustering of children's into lead and associate centres? (Q3)</b>
Am concerned that the amount of work will be too much for 1 manager.
Cluster 1 too large, too many centres for one core staffing proposal.
<b>We are interested in your views. Please tell us if you have other ideas for a children's centre model (Q9)</b>
For staff to work term times if that could be offered
Out of borough and out of ward users should pay extra for services as they can stop the vulnerable families in wards accessing services. Why should Haringey residents subsidise Enfield, Barnet, Walthamstow, Hackney etc. families.
Cluster 1 too large, shrink to more strategic cluster Campsbourne, Stonecroft and Rokseley more practical.
<b>If no, which roles do you think should be included in the core staff team (Q12)</b>
Stay and play session/Under 18 months; Transition - stay and play to nursery or school; promote 'learning ladder' to parents; referral/ follow up from nursery and 2 years pilot; liaison with nursery, 2 years pilot, health visitor and other professional; home visit; outreach for vulnerable families; parents volunteers; teenage parents; breastfeeding peer group; baby weighting clinic; supporting CAF form; workshops; liaison with home start/African women centre; escorting families to the children's centre or other services; support NVQ childcare student within the stay and play session
All existing posts.
More roles for large cluster not just set teams for all centres, treat as individuals.
<b>Are there any other compositions of the core staff team that should be included in the core staff team (Q13)</b>
Finance officer. Nursery staff. Not clear of what roles would cover seniors / deputies / [not sure if next word is] Service [or] Senco etc.
<b>Which job roles do you consider to be essential for effective multi-agency/partnership service delivery from children's centres? (Q14a)</b>
Senco
Which of the following services do you consider to be essential in supporting improved outcomes for children?
baby weighting clinic
<b>What services, if any, do you think could be charged for? (Q17)</b>
Baby Massage, Baby Yoga.
Stay + Play, baby massage etc in affluent areas.
<b>How should the established relationships with professional partners and commissioned services be maintained (Q18)</b>
Good effective forms of communication, internal knowledge + training sharing.
I don't think that there may be too much emphasis on demographics in some proposals. I feel there's a cluster of vulnerable children (and families) being "missed" just because they live in an affluent area.
I understand cuts need to be made but you can't treat all children's centres the same and avenues haven't been explored like providing more placements at Stonecroft. Opening a new group room. More income and room space for 2 year old pilots, SEN + SLT.

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